



ERIC J. REYES RIVERA

TECHNICAL OPERATIONS · SYSTEMS ·
SOFTWARE · AI STUDENT · U.S. ARMY
VETERAN

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PROFESSIONAL SUMMARY

Results-driven technical professional with experience across software development, systems support, telecommunications, and operations leadership. U.S. Army Signal veteran and former Amazon SDE intern with a track record of optimizing workflows, troubleshooting complex systems, and shipping real products — including a published iOS/iPadOS app and live business websites. Pursuing a B.S. in Computer Science with an AI concentration, expected February 2027.

WORK EXPERIENCE

- Amazon — Software Development Engineer Intern · Seattle, WA** May – Aug 2025
- Selected through the Amazon Student Veteran Internship Program.
 - Designed, developed, and tested scalable backend and frontend services using AWS technologies within an agile team; contributed code reviews and unit-tested solutions.
- Abeavis — Co-Founder / Creative & Technical Partner · Remote** 2025 – Present
- Co-founded a digital product studio; develop and maintain the studio site and client websites (Family Transport USA, VR Enterprise) with modern web tooling and cloud deployment.
- Hubbell Incorporated — Production Lead · Oklahoma City, OK** 2023 – 2025
- Promoted to lead role; spearheaded daily production operations and equipment training.
 - Reduced downtime by 35% through strategic troubleshooting; implemented optimizations driving a 20% production increase.
- North Sky Communications — Tower Technician · Washington State** 2022 – 2023
- Installed and maintained telecommunications systems across multiple sites, increasing network reliability by 15% in high-risk environments.
- United States Army — Signal Support Systems Specialist (25U)** 2018 – 2022
- Managed radio, RF, and satellite communications with 99.9% uptime; provided tier 1–3 IT support for 150+ users.
 - Established network security measures reducing cyber risk and led technical training that improved team knowledge by 40%.

SELECTED PROJECTS

Flocking Simulator Published iOS/iPadOS simulation app; real-time boids engine sustaining 2,000+ agents at 60fps. <i>React Native, Expo, Skia, Reanimated</i>	MisfitSanctuary.Art Immersive portfolio platform with integrated AI tools and an embedded browser game. <i>Next.js 14, TypeScript, Anthropic API, Supabase, Vercel</i>
RoyCuts Responsive barber-shop booking platform with scheduling, notifications, and secure payments. <i>React, Firebase, Node.js, Stripe</i>	Production Dashboard Real-time dashboard tracking production KPIs, downtime, and output trends. <i>Python, Pandas, Plotly, SQL, Power BI</i>

SKILLS

IT & Systems: TCP/IP, DNS, DHCP, Windows OS, Active Directory, VPN, IAM, RF & SATCOM, endpoint security
Programming: TypeScript/JavaScript, Python, C++, SQL, React/Next.js, Node.js
Cloud & Tools: AWS (Lambda, AppConfig), Vercel, Supabase, Git/GitHub, Power BI
Operations: CNC machining, robotic systems, lean manufacturing, workflow optimization
Professional: Leadership, team management, training & development, bilingual communication

EDUCATION & CREDENTIALS

B.S. Computer Science — AI Concentration
Full Sail University · **Expected February 2027**
A.S. Computer Science
Full Sail University · **December 2025**
High School Diploma
Escuela Superior Luis Muñoz Marín · **2018**
Certifications (in progress): AWS Cloud Practitioner, CompTIA Security+
Languages: English (fluent), Spanish (fluent)